

Point-Of-Sale Solution for Airport Concessionaires



CA+ POS is designed to provide all the standard features one would expect from a **top-of-the-line point-of-sale solution** as well as facilities particularly designed to meet the needs of airport terminals.

Airports implementing Concessionaire Analyzer+ (CA+) can optionally further support airport retailers and F&B operators with CA+ POS – a 360 degree POS solution designed specifically to assist operators in an airport terminal to enhance revenue management.

CA+ is the solution that allows airport commercial teams to better manage their concessions, including contracts, revenue calculation and billing. The system also enables the capture of concession sales data for performance analysis and benchmarking.

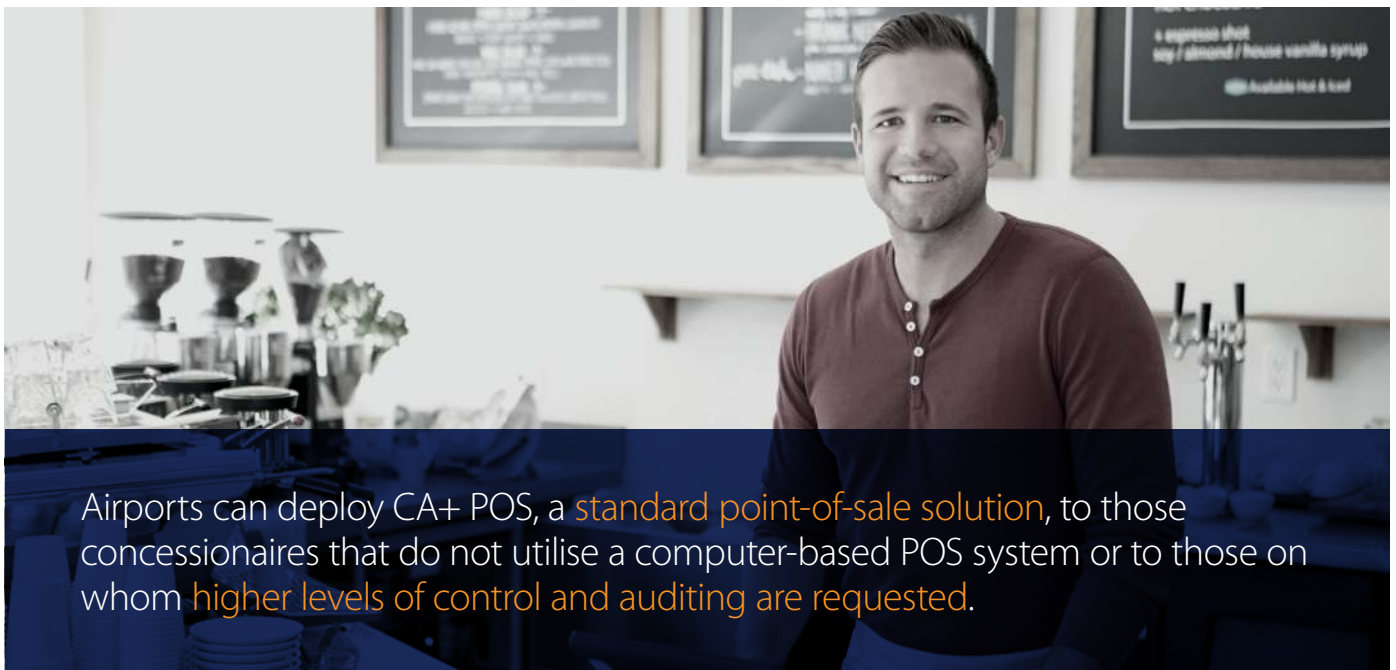
CA+ POS integrates directly into CA+ and offers real-time synchronisation of data between the two solutions. One major benefit of using CA+ POS is that of a much deeper analysis of sales data and BI due to data collection occurring real-time and at transaction level.

CA+ POS can be implemented for those concessionaires who currently do not have a POS solution, or those who wish to upgrade to a more sophisticated system. Airports typically deploy a hybrid system with some concessionaires continuing to use their own POS solution and others using CA+ POS.



Airport Specific Features

- Flight data integration.
- Scanning of boarding passes.
- Airside/Landside configuration per POS for flight information data.
- Destination-dependant pricing/tax.
- Support for airline vouchers management, receipting, reconciliation and reporting.
- Staff sales recording and reporting.



Airports can deploy CA+ POS, a **standard point-of-sale solution**, to those concessionaires that do not utilise a computer-based POS system or to those on whom **higher levels of control and auditing** are requested.

Standard POS Features

PROCESSING

- Supports cash sales and cash returns at the POS.
- Loyalty card data capture.
- Supports sales of products and services.
- Multiple barcode support for same stock item.
- Multi-salesperson allowing sales people to share tills while still recording sales by sales person.
- Extensive payment receipt capabilities supporting multi-modal payments such as cash (in different currencies), credit cards, and vouchers.
- Easy processing of product returns while in a cash sale (as a swop) or as a Cash Return. Barcode on sales chit used during process.
- Secure cash/credit card/voucher reconciliation and management by user/till with float management.
- Multi-currency – change management and cash reconciliations including multi-currency float.
- Airline Voucher redemption and reporting.
- Support for Gift Receipt generation.
- Availability of currency calculator.
- Synchronisation of foreign currency exchange rates set for each shop or globally on CA+ pushed out to POSs.
- Customisable chit printing.
- Ability to create stock cards at the till when products have been delivered to the retail outlet without yet having been created as stock items.

USER INTERFACE

- Multimodal operations including touch-screen, graphical buttons, bar coding support, manual stock selection and extensive item searching capabilities.
- Virtual keyboard when using touch screen.
- Searching Facilities – search by barcode, stock code, description, category, supplier, and even descriptive key word (Eg: Blue).
- Ability to set up and modify graphics that synchronise to CA+ for data recovery in case of POS replacement.

DISCOUNTING & PROMOTIONS

- Flexible discounting facilities applied to individual items or on chit totals.
- Support for a petty discount capability to round off small amounts of sales.
- Promotional offers with extensive configuration including date and time ranges for applicability. Eg: Buy 2 and get 1 free, spend \$50 dollars on products in Category A and get 15% off Category B products.

REPORTING

- CA+ POS supports operational reporting. POS based reports are supplementary to the wide ranging centralised reports available on CA+.

SECURITY

- Support for login by ID and password or swipe card.
- Allows multiple sessions by different sales staff on the same machine maintaining transaction audit trails.
- Allows user identification and controlled access to discounts, price changes, returns and more.
- Swap user ID in the middle of a transaction to allow access to a supervisor.
- Provides a full audit trail of transactions.
- Recording of price changes effected.
- Extensive monitoring, auditing and logging of events such as cancelled sales, cash drawer opening.
- Ability to prevent access to operating system to prevent changes such as system date, file access, etc.

TECHNICAL

- Visualise status of data synchronisation with CA+ and last date and time of data upload and download.
- Local storage of transaction data on both POS and USB pen drive allowing fast swop of replacement POSs.
- Automated software updates.



Features for catering establishments

CA+ POS can also be configured for use in catering establishments that are either cafeteria style or have waiter service at tables. In addition to the standard features of CA+ POS outlined in this brochure, the catering specific features include:

- Support for cafeteria, dine-in at tables, bar counter (open bill but not at table).
- Ability to graphically visualise tables together with their status, time open, number of guests and value of orders.
- Opening and deletion of tables including ability to transfer guests from one table to another.
- Support for splitting a bill between multiple people and processing payments individually.
- Support for product modifiers – e.g. Burger with extra mushrooms or burger with no chips.
- Messaging of special instructions to kitchen or bar.
- Kitchen and bar printers support.
- Generation of pre-bill and bill.

www.caplus.aero

Contact us to discuss your requirements and to view a demonstration of **CA+ POS**.

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