



Point-of-sale solution for Airports



DESTINATION-BASED
PRICING AND TAX

BOARDING PASS
SCANNING

MULTI-CURRENCY
SUPPORT

REPORTING

AUTOMATED SOFTWARE
UPDATES

DIRECT INTEGRATION WITH
CONCESSIONAIRE ANALYZER+



CA+ POS is designed to provide all the standard features one would expect from a top-of-the-line point-of-sale solution as well as facilities particularly designed to meet the needs of airport terminals.

Airports implementing the Concessionaire Analyzer+ (CA+) solution, can optionally further support airport retailers and F&B operators with CA+ POS – a 360 degree POS solution designed specifically to assist operators in an airport terminal to enhance revenue management.

CA+ is the airport solution that allows submission of sales data related to retail and F&B operations, into a data warehouse for performance analysis and bench marking.

Revenue managers can then analyse the retail flows of concessionaires at a time when airports increasingly rely on retail spaces for the maximization of revenue.

CA+ POS integrates directly into CA+ and offers real-time synchronisation of data between the two solutions.

One major benefit of using CA+ POS is that of a much deeper analysis of sales data and BI due to data collection occurring real-time and at transaction level.

CA+ POS can be implemented for those concessionaires who currently do not have a POS solution, or those who wish to upgrade to a more sophisticated system. It can also be used together with concessionaires' own POS solutions in a hybrid configuration. Airports typically deploy a hybrid system with some concessionaires continuing to use their own POS solution and others using CA+ POS.

AIRPORT SPECIFIC FEATURES

- Flight data Integration.
- Scanning of boarding passes.
- Airside/Landside configuration per POS for flight information data.
- Destination-dependant pricing/tax.
- Support for airline vouchers management, receipting, reconciliation and reporting.
- Staff sales recording and reporting.



Standard POS Features Processing

- Supports cash sales and cash returns at the POS.
- Loyalty card data capture.
- Supports sales of products and services.
- Multiple barcode support pointing to the same stock item.
- Multi-salesperson allowing sales people to share tills while still recording sales by sales person.
- Extensive payment receipt capabilities supporting multi-modal payments such as cash (in different currencies), credit cards, and vouchers.
- Easy processing of product returns while in a cash sale (as a swop) or as a Cash Return. Barcode on sales chit used during process.
- Secure cash/credit card/voucher reconciliation and management by user and/or till with float management.
- Multi-currency – change management and cash reconciliations including multi-currency float.
- Airline Voucher redemption and reporting.
- Support for Gift Receipt generation.
- Availability of currency calculator.
- Synchronisation of foreign currency exchange rates set for each shop or globally on CA+ pushed out to POSs.

- Customisable chit printing.
- Ability to create stock cards at the till when products have been delivered to the retail outlet without yet having been created as stock items.

User Interface

- Multimodal operations including touch-screen, graphical buttons, bar coding support, manual stock selection and extensive item searching capabilities.
- Virtual keyboard when using touch screen.
- Searching Facilities – in addition to barcode search facility, users can search by stock code, description, category, supplier and even key word (Eg: Blue).
- Ability to set up and modify graphics that synchronise to CA+ for data recovery in case of POS replacement.



Discounting & Promotions

- Flexible discounting facilities applied to individual items or on chit totals.
- Support for a petty discount capability to round off small amounts of sales.
- Promotional offers with extensive configuration including date and time ranges for applicability. Eg: Buy 2 and get 1 free, spend \$50 dollars on products in Category A and get 15% off Category B products.

Reporting

CA+ POS supports operational reporting. POS based reports are supplementary to the wide ranging centralised reports available on CA+.

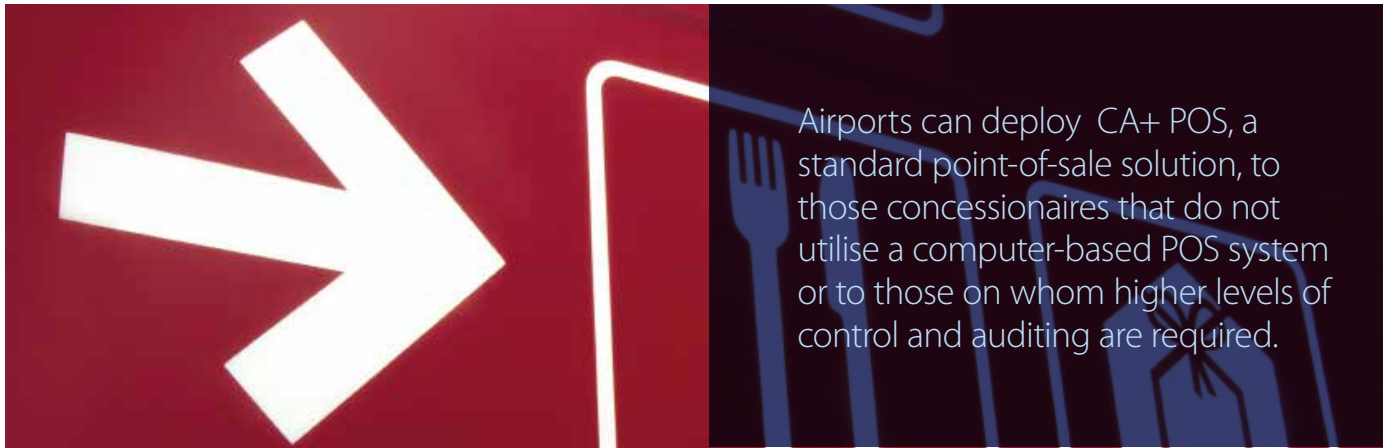


Security

- Support for login by ID and password or swipe card.
- Allows multiple sessions by different sales staff on the same machine maintaining transaction audit trails.
- Allows user identification and controlled access to specific functionality such as discounts, price changes, returns and more.
- Allocation of users to user groups.
- Swap user ID in the middle of a transaction to allow access to a supervisor.
- Provides a full audit trail of transactions.
- Recording of price changes effected.
- Extensive security, monitoring, auditing and logging of events such as cancelled sales, cash drawer opening.
- Ability to prevent access to operating system to prevent changes such as system date, file access, etc.

Technical

- Visualise status of data synchronisation with CA+ and last date and time of data upload and download.
- Local storage of transaction data on both POS and USB pen drive allowing fast swap of replacement POSs.
- Resilience to network failure through local operation.
- Automated software updating to remove the need for workstation visits for updates.



Features for Catering Establishments

CA+ POS can also be configured for use in catering establishments that are either cafeteria style or have waiter service at tables. In addition to the standard features of CA+ POS outlined above, the catering specific features include:

- Support for cafeteria, dine-in at tables, bar counter (open bill but not at table).
- Ability to graphically visualise tables together with their status, time open, number of guests and value of orders.
- Opening and deletion of tables including ability to transfer guests from one table to another.
- Support for splitting a bill between multiple people and processing payments individually.
- Support for product modifiers – e.g. Burger with extra mushrooms or burger with no chips.
- Messaging of special instructions to kitchen or bar.
- Kitchen and bar printers support.
- Generation of pre-bill and bill.

CONTACT US

Contact us to discuss your requirements and view a demo of our solution.

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